



BlueCross BlueShield of Montana

Blue Access for MembersSM

Get all the advantages your health plan offers

Get information about your health benefits, anytime, anywhere. Use your computer, phone or tablet to access the Blue Cross and Blue Shield of Montana (BCBSMT) secure member website, Blue Access for Members (BAM).

With BAM, you can:

- Check the status or history of a claim
- View or print Explanation of Benefits statements
- Locate a doctor or hospital in your plan's network
- Find Spanish-speaking providers
- Request a new ID card – or print a temporary one
- Visit [Health Care School](#) to see articles and videos to help you make the most of your benefits

It's easy to get started

- 1 Go to [bcbsmt.com](#)
- 2 Use the information on your BCBSMT ID card to complete the registration process.



Find what you need with Blue Access for Members

The screenshot shows the Blue Access for Members website interface. At the top, there is a navigation bar with links for 'Home', 'My Coverage', 'Claims Center', 'My Health', 'Doctors & Hospitals', and 'Forms & Documents'. The 'My Coverage' link is highlighted with a blue background and a yellow callout '1'. Other callouts include '2' for 'Claims Center', '3' for 'My Health', '4' for 'Doctors & Hospitals', and '5' for 'Forms & Documents'. On the right side, there are links for 'Información en español', 'Help', and 'Contact Us', with callouts '9' and '10' respectively. The main content area is divided into several sections: a 'Message Center' on the left with a callout '6', a 'MY COVERAGE' section in the center with a callout '8', and a 'Quick Links' section on the right with a callout '7'. The 'MY COVERAGE' section displays plan details such as 'Plan Type: PPO', 'Group Number: 0000', and 'ID Number: XOF00000DEMO'. Below this, there is a table of 'In Network Benefits' with columns for the benefit name and the amount. The 'Quick Links' section lists various options like 'Get a Temporary ID Card', 'My Blue Community', 'Member Discount Program', 'Manage preferences', and 'Stop receiving paper statements'. At the bottom of the page, there is a social media sharing prompt for Facebook.

- 1 **My Coverage:** Review benefit details for you and family members covered under your plan.
- 2 **Claims Center:** View and organize details such as payments, dates of service, provider names, claims status and more.
- 3 **My Health:** Make more informed health care decisions by reading about health and wellness topics and researching specific conditions.
- 4 **Doctors & Hospitals:** Use Provider Finder® to locate a network doctor, hospital or other health care provider, and get driving directions.
- 5 **Forms & Documents:** Use the form finder to get medical, dental, pharmacy and other forms quickly and easily.
- 6 **Message Center:** Learn about updates to your benefit plan and receive promotional information via secure messaging.
- 7 **Quick Links:** Go directly to some of the most popular pages, such as medical coverage, replacement ID cards, manage preferences and more.
- 8 **Settings:** Set up notifications and alerts to receive updates via text and email, review your member information and change your secure password at anytime.
- 9 **Help:** Look up definitions of health insurance terms, get answers to frequently asked questions and find [Health Care School](#) articles and videos.
- 10 **Contact Us:** Submit a question and a Customer Service Advocate will respond by phone or through the message center.