It’s more than just a clinic.

CareHere Health Centers provide an array of services, including:

Primary Care
Wellness, Nutrition and Health Coaching
Laboratory Work

It is our goal to remove the barriers that keep people from seeking medical care. Patients book appointments in 20-minute increments, and the Centers’ wait times are less than four minutes. Patients are never double booked.

MUST is pleased to provide access to these Centers for our school districts.

For members on Traditional Plans, services are available at no charge to the member.

For members on HDHPs, services are available for a $55 office charge (until their deductible is met).

Connect with us, and learn more about CareHere!
www.CareHere.com • 877.423.1330

CareHere abides by all federal HIPAA and confidentiality regulations.

montana unified school trust
mustbenefits.org • @mustbenefits
Frequently Asked Questions

How Do I Register?
Each family member covered under the health plan must be registered separately. Follow the steps below to register and make appointments.

Note: The registration process is designed to work with Internet Explorer and window pop-ups must be enabled (permitted).

Please follow the steps below at www.CareHere.com:
1. Click “Members Login”
2. Click “I need to register for the first time with my Access Code”
3. Enter your Access Code: MUST2
4. Click “Go”
5. Provide responses to the next 4 web pages: click UPDATE then NEXT after entering responses on each page.

After you have registered, please do the following:
1. Go to www.CareHere.com
2. Click “Members Only” and enter your user name and password
3. Enter your password
4. Click “Go”
5. Choose the appropriate service

How Do I Schedule an Appointment?
If you are already registered take the following steps to schedule an appointment:

1. Log in to www.CareHere.com
2. Click “Members Login”
3. Enter your username
4. Enter your password
5. Click “Go”
6. Click “Appointments”
7. On the Appointment Calendar, select a convenient date
8. Find an open appointment, choose “Make Appointment”
9. Enter any symptoms
10. Select “Click here to confirm your appointment” Or, call 877.423.1330 to schedule an appointment

Can I review my lab results online?
Yes. To review your lab results online, log in to www.CareHere.com

1. Click “Members Login”
2. Enter your username (Click “Forgot your username” if you do not remember)
3. Enter your password
4. Login to your EMR account
5. Click on the Lab Insight link in the green bar on the left-hand side of the page
6. Select your desired options and click on the “I Agree, View Report button.” A report of your most recent lab results will be displayed for your review (you can print copies of this report for your records).

Do I have to be on a computer to schedule an appointment in the Health Center?

You can schedule your appointment online, on the phone, or on your smartphone or tablet with our mobile site at CareHere.com

What is CareHere Connect?
The CareHere Connect Portal is an online wellness program that allows members to set personal health goals and break them down into actionable tasks. You can also connect with your health coach, download educational materials, and view webinars.

You can access CareHere Connect on CareHere.com or by downloading the CareHere Connect App from the App Store or the Google Play store. The CareHere Connect App is there when you need it. Throughout the day and on-the-go, you can track your health, follow your plans, do your assigned tasks, and earn Healthies.

Who is eligible to receive care at the CareHere Clinics?
In most instances, all employees and their dependents on the employee’s health plan are eligible to receive care at the clinics. Currently, none of our clinics accept patients from the general population.

May I have a copy of my electronic medical record faxed to another doctor?
Yes. We will be more than happy to fax your electronic medical record to another doctor on your behalf. To process your request, we will need the following information:
• Your name, date of birth, and the last four digits of your SSN.
• The name and fax number of the doctor or practice to which you would like your electronic medical record to be sent.

Will my employer have access to my medical records?
Use of the CareHere Health Center is completely voluntary and private. Your medical information will not be shared with your employer.