PROVIDER FINDER®
GET THE INFORMATION YOU NEED TO MAKE SMART DECISIONS ABOUT WHERE TO GET CARE
How much will a procedure REALLY cost you?

• The Provider Finder shows expected out-of-pocket costs for 1,500 specific procedures*
  – Based on actual benefit plan and BCBS contracted amounts
  – Shows how much deductible / out-of-pocket amounts remain, even spending accounts

• Quality designations for facilities and physicians
• Enhanced provider demographics
• Customizable search, maps and directions
• Patient reviews on physicians
• Information about alternative locations

*Cost information available upon log-in for members of PPO / CDHP
Consumer Transparency: BCBS’ Data Advantage

BCBS Plans’ depth and breadth of data translate into more reliable cost and quality information for employees, enabling smarter health care decision-making.

MORE THAN 105 MILLION AMERICANS
3 MORE THAN 105 MILLION AMERICANS

92% OF PHYSICIANS
92% OF PHYSICIANS

96% OF HOSPITALS
96% OF HOSPITALS

100% OF ZIP CODES
100% OF ZIP CODES

DEEPER INSIGHTS
UNPARALLELED CONSUMER RESEARCH

Source: Blue Cross and Blue Shield Association
Accessing the Provider Finder

Go to bcbsil.com and log in to Blue Access for Members™ (BAM)

Enter your User Name and Password, or click “Register Now” if you are a new user.
Accessing the Provider Finder®

Click the “Doctors and Hospitals” tab from your BAM homepage.
Accessing the Provider Finder®

Click “Find a Doctor or Hospital” to get started using the Provider Finder.

Illustative Purposes Only
Provider Finder® Homepage

Find the care you need

Get medical care
Find general doctors, specialists, hospitals, urgent care centers, group practices, labs, and more.

Find a cost
Compare costs for any procedure, or find out what your copay is.

More Provider Searches
- Find a provider outside the United States
- Find a vision provider

Coverage for ancillary and hospital-based providers and services
- In-network coverage information

ILLUSTRATIVE PURPOSES ONLY
Finding a Provider

LOCATE NETWORK DOCTORS, LABS, URGENT CARE CENTERS, HOSPITALS AND MORE
How to Find a Provider

Click Get medical care to search for doctors, hospitals, specialists and more

More Provider Searches
- Find a provider outside the United States
- Find a vision provider

Coverage for ancillary and hospital-based providers and services
- In-network coverage information
How to Find a Provider

Need a family physician, internist, OB/GYN or pediatrician? Click Primary Care to search for doctors in your area.

Get Medical Care

- **Primary Care**
  A professional who provides general care

- **Specialist**
  Physicians who treat specific health conditions

- **Urgent Care**
  Treatment for a condition that is not life threatening, but requires prompt attention

- **Hospitals**
  A facility that provides medical and surgical care

- **Diagnostics and Other Medical Services**
  Includes services used to diagnose illness (such as laboratory tests and X-rays) and to manage or treat conditions (such as radiation therapy and dialysis)
How to Find a Provider

Primary Care

- **Family Physician**
  A doctor to provide continuing and comprehensive care for all family members

- **Pediatrician**
  A physician who specializes in treating children

- **Internal Medicine**
  The diagnosis and nonsurgical treatment of internal organs

- **OB/GYN**
  A physician who specializes in female reproductive health

- **General Practice**
  A physician who specializes in general care
Provider Results

122 results for Family Physician

<table>
<thead>
<tr>
<th>Name</th>
<th>Rating</th>
<th>Distance</th>
<th>Would Recommend</th>
<th>Awards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gary T Hamilton, MD</td>
<td>4.6</td>
<td>0.3 miles</td>
<td>97%</td>
<td>2</td>
</tr>
<tr>
<td>Luis A Fernandez, MD</td>
<td>4.5</td>
<td>0.3 miles</td>
<td>98%</td>
<td>2</td>
</tr>
<tr>
<td>Maria F Murray, MD</td>
<td>4.3</td>
<td>0.9 miles</td>
<td>92%</td>
<td>2</td>
</tr>
<tr>
<td>Susanna Ming, MD</td>
<td>4.6</td>
<td>1.2 miles</td>
<td>97%</td>
<td>3</td>
</tr>
</tbody>
</table>

Compare side-by-side:
- Compare any results by selecting them at left.

Refine your results:
- Basic:
  - Within 50 miles (122)
  - Accepting new patients (108)
  - Any gender
  - Any rating
  - Any language
- Specialties:
  - Any specialty
  - Any expertise
- Affiliations:
  - Any hospital affiliations
  - Any medical group affiliation

See what other BCBS members think about a doctor.
# Provider Comparison

<table>
<thead>
<tr>
<th>Provider</th>
<th>Would recommend to a friend</th>
<th>Rating</th>
<th>Accepting New Patients</th>
<th>Board Certified</th>
<th>Specialties</th>
<th>Languages Spoken by Professional</th>
<th>Languages Spoken by Professional or Staff</th>
<th>Average wait time</th>
<th>Number of Awards</th>
<th>Services Available at Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gary T Hamilton, MD</td>
<td>100% [1]</td>
<td>4.5</td>
<td>Accepts new patients</td>
<td>No</td>
<td>Family Practice</td>
<td>None Reported</td>
<td>Spanish</td>
<td>10 minutes</td>
<td>3</td>
<td>Handicap Accessible</td>
</tr>
<tr>
<td>Luis A Fernandez, MD</td>
<td>100% [1]</td>
<td>5.0</td>
<td>Accepts new patients</td>
<td>Yes</td>
<td>Family Practice</td>
<td>Spanish</td>
<td>Spanish, Arabic</td>
<td>18 minutes</td>
<td>2</td>
<td>Handicap Accessible</td>
</tr>
<tr>
<td>Maria F Murray, MD</td>
<td>100% [1]</td>
<td>4.5</td>
<td>Accepts new patients</td>
<td>No</td>
<td>Family Practice</td>
<td>None Reported</td>
<td>Spanish</td>
<td>20 minutes</td>
<td>2</td>
<td>Handicap Accessible</td>
</tr>
<tr>
<td>Susanna Ming, MD</td>
<td>100% [1]</td>
<td>5.0</td>
<td></td>
<td>Yes</td>
<td>Family Practice</td>
<td>None Reported</td>
<td>Spanish</td>
<td>31 minutes</td>
<td>2</td>
<td>Handicap Accessible</td>
</tr>
</tbody>
</table>
Provider Contact Information

Name, Provider’s Specialty, Contact Information and Other Office Locations

Patient Ratings and Reviews

Provider Awards

Provider Profile Photo

Provider: Maria F Murray, MD
Specialty: Family Practice
Contact Information:
- 5536 Saratoga Blvd, Corpus Christi, TX 78413 (2.9 miles away)
- 4637 Spid Dr, Corpus Christi, TX 78411 (1.2 miles away)
- 11559 Leopard St, Corpus Christi, TX 78410 (14.4 miles away)

Patient Rating:
4.3 stars
92% would recommend

Provider Awards

Provider Profile

- Provider contact information
- Provider specialty and areas of expertise
- Provider's education, medical group and hospital affiliations
- Foreign languages spoken by provider and/or staff
- Overview for member
- Patient ratings and reviews
- Industry quality rating
- Industry awards and recognitions
- Office hours
Blue Distinction Provider Affiliation

ILLUSTRATIVE PURPOSES ONLY
Provider Ratings and Reviews

Luis A Fernandez, MD
Family Practice

100%
1 of 1 would recommend this professional to a friend

Have you seen this doctor?
Write a review

Ratings & Reviews

RECOMMENDATIONS

Overall Experience: 5.0
Environment: 4.0
Availability: 5.0

Anonymous would recommend this professional.
5.0 reviewed 08/30/2014

Was this review helpful?
Yes (3)
No (0)
Report comment (0)
Facility Profile

- Facility contact information
- Specialties and expertise
- Awards and recognitions
- Ratings overview
- Ratings and reviews
- Quality measures
Facility Ratings and Reviews

Source: Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS)
Compare costs for a procedure and estimate your out-of-pocket amount.
How to Find Cost Estimates

Click “Find a cost” to see how much a specific procedure costs and estimate what you will pay out of pocket based on your benefit plan design.
How to Find Cost Estimates

Select from six common service types

General Health
Routine medical care such as doctor office visits, annual check-ups, and other general health procedures.

Diagnostics/Imaging
Tests to help diagnose medical conditions, including lab tests (such as blood work), MRIs, and X-rays.

Procedures/Surgeries
In-patient and outpatient surgeries and other procedures to help treat many medical conditions.

Behavioral Health
Services for individuals, groups, and/or families suffering from mental, behavioral, or addictive disorders.

Vaccines/Immunizations
Shots and injections to protect yourself against common diseases like the flu or chicken pox.

Other
Additional common medical procedures or treatments including: pregnancy, fertility, dermatology, heart health, diabetes, and cancer.

Or, search for a procedure:

Search for a specific procedure by typing it into the search bar or view all procedures.
Select from six categories of diagnostics and imaging services.
Cost Estimate: MRI of the Brain

Search for Brain MRI to locate facilities nearby and estimate your out-of-pocket cost.
Cost Estimate: MRI of the Brain

Hover over Cost Details to see breakdown. In this sample, all the cost was applied to deductible.
Cost Estimate: MRI of the Brain

Member-specific estimated out-of-pocket cost results for each facility

Expected cost range for you and for your employer for this type of MRI

165 results for MRI Brain without and with Contrast for [Facility]

[$747 your expected cost
Community Imaging Llc Radiology
Community Imaging Llc [4.9 miles away]
12251 S 90th Ave, Palos Heights, IL 60463
[708] 923-5115

$1,619 your expected cost
Community Imaging Llc Imaging Center
Community Imaging Llc [2.8 miles away]
270 W Loop Rd, Wheaton, IL 60189
[630] 853-8484

$828 your expected cost
Saint Anthony Hospital General Acute Care Hospital

ILLUSTRATIVE PURPOSES ONLY
# Cost Comparison: MRI of the Brain

## Comparing 6 profiles

<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>Cost [approx.]</th>
<th>Specialties</th>
</tr>
</thead>
<tbody>
<tr>
<td>Presence Resurrection Med Ctr</td>
<td>$262</td>
<td>General Acute Care Hospital</td>
</tr>
<tr>
<td>Advocate Lutheran General Hosp</td>
<td>$656</td>
<td>General Acute Care Hospital</td>
</tr>
<tr>
<td>Midwest Advanced Radiology Center</td>
<td>$199</td>
<td>Radiology</td>
</tr>
<tr>
<td>Illinois Bone And Joint Institute</td>
<td>$199</td>
<td>Immediate Care Center</td>
</tr>
<tr>
<td>Presence Holy Family Medical Ctr</td>
<td>$328</td>
<td>General Acute Care Hospital</td>
</tr>
<tr>
<td>Northwest Community Hospital</td>
<td>$405</td>
<td>General Acute Care Hospital</td>
</tr>
</tbody>
</table>
Cost estimate breakdown: member’s cost, employer’s cost and total
Cost Estimate Breakdown: MRI of the Brain

Member’s cost breakdown: copay, deductible and coinsurance
Cost Estimate Breakdown: MRI of the Brain

View how your out-of-pocket cost is determined for individual and family.

1. Your plan today

<table>
<thead>
<tr>
<th>Individual</th>
</tr>
</thead>
<tbody>
<tr>
<td>You pay: 100%</td>
</tr>
<tr>
<td>My employer pays: 0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Family</th>
</tr>
</thead>
<tbody>
<tr>
<td>$199 applies to your family out-of-pocket maximum.</td>
</tr>
</tbody>
</table>

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Your deductible is $1,100</td>
<td>Your out-of-pocket maximum is $3,900.</td>
<td></td>
</tr>
</tbody>
</table>

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>You pay a portion.</td>
<td>My employer pays a portion.</td>
<td></td>
</tr>
</tbody>
</table>

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Your deductible is $2,200</td>
<td>Your out-of-pocket maximum is $7,800.</td>
<td></td>
</tr>
</tbody>
</table>

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
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<tbody>
<tr>
<td>You pay a portion.</td>
<td>My employer pays a portion.</td>
<td></td>
</tr>
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<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>You pay: 0%</td>
<td>My employer pays: 100%</td>
<td></td>
</tr>
</tbody>
</table>

See the total cost of the procedure, your employer’s expected cost and your estimated out-of-pocket amount.

Your plan runs from January 1, 2016 to December 31, 2016. Your account payments will be reset after that date.

A portion of the estimate contains an average price for professionals that perform this procedure at the facility.
Cost Estimate: Knee Replacement

- Expected cost to you: $4,925—$5,500
- Expected cost to your employer: $12,698—$46,737

48 results for Knee Replacement for Facility

$4,925 your expected cost
- Gottlieb Memorial Hospital
  4.3 ★★★★★
  92% would recommend
  2 AWARDS
  701 W North Ave, Melrose Park, IL 60160
  (708) 681-3200

You pay: $4,925
Your plan pays: $12,698
Total cost: $17,623

$5,500 your expected cost
- Rush University Medical Center
  4.6 ★★★★★
  68% would recommend
  2 OTHER AWARDS
  1653 W Congress Pkwy, Chicago, IL 60612
  (312) 942-5000

You pay: $5,500
Your plan pays: $20,378
Total cost: $25,878

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# Facility Cost Comparison

<table>
<thead>
<tr>
<th>Facility</th>
<th>Cost (approx.)</th>
<th>Would recommend to a friend</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advocate Sherman Hospital</td>
<td>$5,500</td>
<td>97%</td>
<td>4.5</td>
</tr>
<tr>
<td>Gottlieb Memorial Hospital</td>
<td>$4,925</td>
<td>92%</td>
<td>4.3</td>
</tr>
<tr>
<td>Vista Medical Center East</td>
<td>$5,500</td>
<td>91%</td>
<td>4.3</td>
</tr>
<tr>
<td>Northwestern Memorial Hospital</td>
<td>$2,718</td>
<td>97%</td>
<td>4.5</td>
</tr>
</tbody>
</table>
Cost Estimate Breakdown: Knee Replacement

View how your out-of-pocket cost is determined.

Individual

- You pay: 100%
  - My employer pays: 0%

Your deductible is $1,100

- You pay a portion.
  - My employer pays a portion.

Your out-of-pocket maximum is $3,900.

Family

- You pay: 100%
  - My employer pays: 0%

Your deductible is $2,200

- You pay a portion.
  - My employer pays a portion.

Your out-of-pocket maximum is $7,800.

Your plan runs from January 1, 2016 to December 31, 2016. Your account payments will be reset after that date.
The Most Quality Data

Blue Cross and Blue Shield Association

- Blue Distinction® Center
  Hospitals recognized for their expertise in delivering specialty care.
- Blue Distinction® Center
  Hospitals recognized for their expertise and efficiency in delivering specialty care.
- Blue Distinction® Transplants
- Blue Distinction® Spine Surgery
- Blue Distinction® Cardiac Care
- Blue Distinction® Bariatric Surgery
- Blue Distinction® Complex and Rare Cancers
- Blue Distinction® Knee and Hip Replacement
- Blue Distinction® Maternity
- Blue Distinction® Centers+
- Blue Distinction® Total Care
Questions & Discussion