



Is there a designated pharmacy for specialty medications?

Specialty medications are generally prescribed to treat serious or chronic conditions, such as multiple sclerosis, hepatitis C and rheumatoid arthritis and have special handling or storage requirements. Members needing a specialty medication must utilize Prime Specialty Pharmacy.

What 90-day mail-order pharmacies are available?

Members can use the following mail order pharmacies:

- 🍎 **Costco Mail Order Pharmacy** (406-607-6861) or Costco.com/pharmacy
- 🍎 **Prime Mail** (877-357-7463) or myprime.com
- 🍎 **Ridgeway Pharmacy** (800-630-3214) or ridgeway.pharmacy/

Pharmacy Benefit Questions

Prescription Drug / Coverage Questions

myprime.com | 866-325-5230

Pharmacy Eligibility / Prescription Card Questions

MUST Customer Support:

(800) 845-7283 | (406) 457-4400 (Helena area)

Email: contact@ms-sf.org | **Fax:** (406) 442-4161

Who We Are

Montana Unified School Trust (MUST) was started on July 1, 1987,



for the purpose of ensuring that Montana's public schools had options available when it came to providing health benefits for their employees. We are a multi-employer, self-funded, non-federal government plan, federally regulated by the Public Health Service Act.

OUR MISSION is to serve the public education community of Montana by providing high-quality, cost-effective health benefit plans and services through the Montana Unified School Trust.

YOUR MUST TEAM is committed to:

- 🍎 **Exceptional Service.** Serving members every day, not just the day they enroll.
- 🍎 **Integrity.** Being honest in all that we do.
- 🍎 **Innovation.** Using technology and creativity to deliver solutions.
- 🍎 **Continuous Improvement.** Always getting better at what we do.
- 🍎 **Wellness.** Improving the health and well-being of our members and employees.

OUR VISION is to be the most trusted benefits provider in Montana.



www.mustbenefits.org

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UNDERSTANDING HEALTH INSURANCE

Navigating Your MUST Pharmacy Benefit

